

Creative Problem Solving

In the past few decades, psychologists and business people alike have discovered that successful problem solvers tend to use the same type of process to identify and implement the solutions to their problems. This process works for any kind of problem, large or small.

Modules

- What is a Problem?
- What is a Creative Problem Solving?
- Information Gathering
 - Identifying Key Questions
 - Methods of Gathering Information
- Stating and Restating the Problem
- Analyzing the Problem
- Preparing for Brainstorming
 - Identifying and Removing Mental Blocks
 - Stimulating Creativity
- Generating Solutions
 - Brainwriting and Mind Mapping
 - Duncker Diagrams
 - The Morphological Matrix
 - The Six Thinking Hats
 - The Blink Method
- Analyzing and Selecting Solutions
- Tasks and resources necessary to implement solutions
- Evaluate and adapt solutions to reality
- Solution implementation to celebrate success and identify improvements

Learning Outcomes

The Creative Problem-Solving Workshop will give participants an overview of the entire creative problem-solving process, as well as key problem-solving tools that they can use every day.



2 Day Workshop

Getting Started

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

Wrapping up

- Activities
- Words from the Wise
- Review of Parking Lot
- Lessons Learned